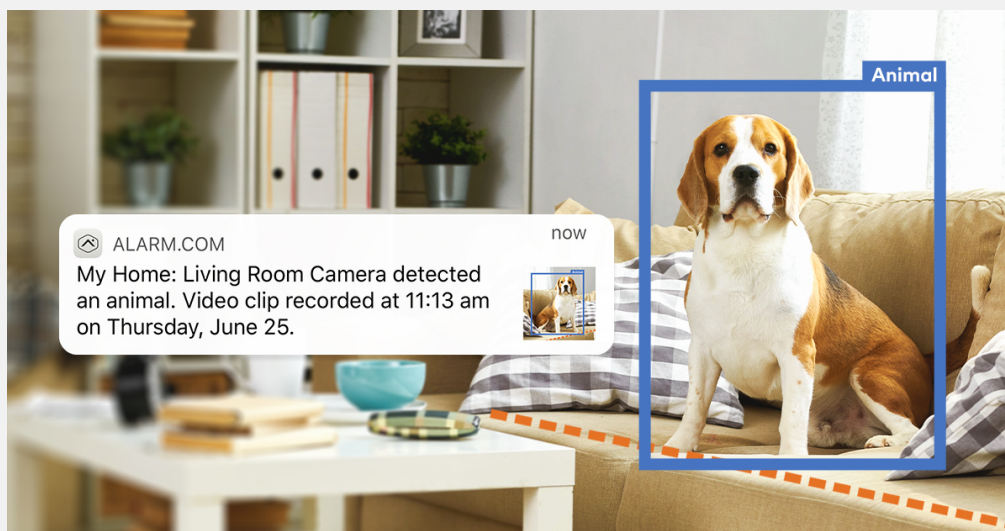




## Community News



### HOW DOES YOUR SECURITY SYSTEM COMMUNICATE?

Does your security system use a landline to transmit signals? The state of Alaska will begin requiring the use of our 907 area code to make local calls in October. As noted in the attached article "all services, automatic dialing equipment, or other types of equipment that are programmed to complete local calls using only 7-digit numbers will need to be reprogrammed to complete calls to 10-digit numbers."

What does this mean? If your panel is only able to use a landline for communication we have a special offer for upgrading older systems that will be unable to be reprogrammed or for customers that want to add new features that older systems are unable to support. Our new systems offer smart home automations, touchscreens, cameras, doorbells, light control and more.



Contact us today to schedule a service call or to speak with one of our security consultants who can provide an on-site consultation and no-pressure proposal to upgrade your system. This special offer will end soon; please call us today to learn what your options are or to schedule a service appointment.

### *Regulatory Commission of Alaska article*

**HAVE YOU HEARD?  
AS OUR BEAUTIFUL STATE WARMS UP FOR THE SUMMER THE OUT-OF-STATE DOOR KNOCKERS ARE IN TOWN FOR THEIR SEASONAL DOOR-TO-DOOR TACTICS.**



Believe it or not, some security system outfits feel the best way to sell you their product is to show up at your home unannounced. A total stranger flashes some bit of identification, acting friendly, and asks to be let in your home.

Now, what's wrong with this picture? A stranger is at the door, usually an employee flown in for the summer. You don't know this person and this person doesn't know you. Yet you're supposed to let him inside so you can discuss how your home would benefit from a security system.

It bears mentioning that already in the Mat-Su Valley there is a large team of door knockers walking through neighborhoods. Unlike Guardian these out of state people will use high pressure sales pitches to get you to sign a multi-year contract. And remember, just a couple summers ago, a man was impersonating a security alarm salesperson and approaching homes for undetermined reasons. And if that weren't bad enough, even the legitimate out-of-state salespeople get complaints. According to past news articles, police get called every summer season when door-to-door salespeople and their overbearing tactics become a nuisance.

This summer we encourage you to be mindful of whom you are letting in the door. As always, if you would like to know about your security options with us we would be happy to schedule a, free, consultation! Our company offers home automations, smart home devices, access control, alarm response with our patrol team, cameras and more. And remember, we offer no-pressure appointments!



Guardian takes the safety and security of our customers very seriously, and highly recommends that all exterior doors remain locked, even when you are home. Guardian also recommends proceeding cautiously when a stranger knocks and asks to come in your house, because the given reason could be a ruse, and the actual motive could be criminal. Of course, parents should caution children to never open the door while the parents are away from home or occupied in other parts of the house.

We can't stop people from trying to make a buck, and summer is the time when other security system companies come around, canvassing neighborhoods, making promises, and giving us the hard sell. But, just remember that Guardian is locally owned, competitively priced, and always has your safety and security in mind. That creepy guy on your doorstep? That's not us. It's up to you whether you let him in.



## **IT'S TIME TO TEST YOUR SYSTEM!**

A regular monthly test will help you be sure to press the right button at the right time should an urgent situation arise. Or, if a wire has broken or sensor shifted, regular testing will find these things long before a problem occurs.

To test your system, first call our Central Station, (907)274-5275, to inform us that you will be conducting a test. Otherwise, the Central Station will receive alarm signals and notify the proper authorities on your behalf. Once your system is on test systematically trigger each component of your system, and check that it goes into alarm as it should. This means every door, every window, every environmental sensor, and the smoke detectors, if applicable. Make sure every piece of your system operates the way it's supposed to.

At the end of your test, call our Central Station again to let them know the testing is over and we will begin monitoring as usual.

[Visit our website](#)

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