



Security and a whole lot more!



Because you're reading this, chances are you may have researched smart home options. You also may have heard about the convenience and efficiency of automating your home to run like you want, when you want, and keep it secure in the process.

If you are considering an upgrade, do yourself a favor and give Guardian a call. It may be a new control panel is all that's needed, and maybe not even that. Many of our customers have control panels that are already suited for home automation, and most installed sensors are compatible with those panels as well. Often a subscription to Alarm.com is all that is required.

Give us a call and see how a smart home system could work for you!

CONGRATULATIONS!

Not all companies can boast about employee retention. As a locally owned, and operated,



full service security company we take pride in our Guardian Family!

This month we're celebrating **40 years** with Dan L. Many of you know Dan and have worked with him on alarm projects throughout the years.

Please give him a shout on this special anniversary!

Account Update Policy:

Remember, changes must be made in writing. A telephone followup to verify your identity with your passcode will then occur before changes take effect.

Plan accordingly for contact list updates, or your personal contact information. Changes can be made via mail, email, the website, or our the main office in Anchorage.

Expect a phone call verification of these changes!

It's our policy to protect your account at all times.



[Update online](#)

To our valued customers,

As we monitor and adjust to the mandates in our state, Guardian continues to invest in several precautionary measures that we feel will lessen the impact of any unforeseen service interruptions by;

- Encouraging our employees to take a common-sense approach to health precautions recommended by the Centers for Disease Control and Prevention (CDC), such as frequent hand washing that lasts at least 20 seconds and use of hand sanitizers that contain at least 60% alcohol.
- Continuing to train our emergency response employees that will be setup to work from secure remote sites, if needed, to support our monitoring and dispatch operations as well as accounting and human resource functions.
- Asking our employees to report any symptoms they may encounter that could cause possible infection of others.
- Asking our first response teams to be proactive about helping customers to correct system errors over the phone.

Guardian does recognize that a portion of the services we provide to you as a customer may require a technician to work on or repair a system component in your business or residence. In light of this and the possibility of coming into contact with a potential pandemic contagion, Guardian is asking that services not

be requested if there is a known outbreak in your premise. Guardian Security does reserve the right to refuse service if there is any indication of legitimate threat to our employees on any work site.

Guardian Security will continue to review local, state and federal information to ascertain what precautions and safeguards are necessary at any given time. We are committed to the safety of our employees and our customers and will work to ensure these goals are met.

Ned E. Hahn President, Guardian Security Systems, Inc.

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