



# GUARDIAN SECURITY SYSTEMS

Locally owned and operated. Established 1974

Anchorage  
274-5275

Mat-Su Valley:  
376-4700

Kenai Peninsula:  
283-5652

Fairbanks:  
459-5275

Statewide:  
1-800-478-1898

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## Account Update Policy:

Basically, changes of any kind must be made in writing. A telephone followup to verify your identify with your passcode will then occur *before* changes take effect.

Plan accordingly for contact list updates, or your personal contact information.

Changes can be made via mail, email, the website, or at the main office in Anchorage. Expect a phone call verification of these changes!

It's our policy to protect your account at all times.

Update online at [www.guardiansecuritysys.com](http://www.guardiansecuritysys.com)

## Poison Prevention

At Guardian Security, your safety and your family's safety is our first concern.

The third week of March is National Poison Prevention Week, and so we bring a few tips for safety around the home, particularly for pets and children. Even if you don't have children at home, visiting kids or curious neighbors can inadvertently find trouble. Protect yourself and your loved ones with a few precautions.

First, it's recommended by the Poison Control Center that homeowners make a sweep of the entire house and property, including garages and sheds. Inspect that all medicines, cleaning products, detergents, pesticides, fertilizers, and car fluids are properly stored. If not, fix it. Next, all expired or unneeded medication should be disposed of properly. See the "Guidelines for Drug Disposal" on [www.fda.gov](http://www.fda.gov) for

more information.

All medicines should be stored up high, out of a child's reach.

Latches should be installed on doors or drawers containing cleaning supplies. Medicine should never be left out on the counter or nightstand, even when a family member is sick.

Most people are aware that pets like the taste of antifreeze, which can be lethal. It is also important to protect dogs from the toxic effects of chocolate, and move poisonous plants, such as poinsettias, to a safe height. For more information, see [www.poisonprevention.org](http://www.poisonprevention.org) on ways to safeguard your home.



# Is it Time Again?

**Guardian offers:**

\*local monitoring by a local company

\*24/7 monitoring of your home or business

\*free training on all system components

\*video surveillance

\*web-based home automation

\*free consultations

\*access control

\*patrol services

\*burglar, fire, temperature and moisture alarms

\*interactive security

\*alarm response program

\*more!



It seems that door-to-door security alarm hassles are not unique to Alaska.

Apparently, these companies have been getting a lot of attention because of aggressive sales tactics and sometimes untrue claims made by salespeople.

The season is almost upon us again, and Guardian customers who have already chosen to use the only locally owned and operated monitoring station in the state are not exempt, even with a Guardian protection sign in the yard. That sign may deter criminals, but it tells security alarm salespeople that you already protect your home. The only thing left to do is try to convince you that a remotely owned company and even more remote monitoring station is a better choice than supporting a local company with Alaska's best interest at heart.

Nationally, complaints have become so common that ABC news did a spot on the tactics used by companies for door-to-door security alarm sales. You can watch the piece by logging on here:

<http://abcnews.go.com/US/protect-door-door-hard-sell-tactics/story?id=27523505>

Particularly vulnerable are the elderly, who might be intimidated into signing a contract, or those who are given misinformation about the company's promises. Sometimes home owners are given erroneous information about the security alarm system already in place, all in an effort to get consumers to sign on the dotted line.

Consider this a friendly reminder that door-knocker season is almost upon us. Next month we'll review what the Federal Trade Commission has to say about door-to-door security alarm sales companies.

In the meantime, rest assured that Guardian Security continues to bring cutting edge products and services to our family and friends across Alaska. We are here when you call, in the same time zone, in the same state, every day, 24/7.

If you have questions about your security coverage or would like to hear more about our newest products and services, don't hesitate to call.

We are Guardian, and we are happy to serve.

**It's important to check on a business's reputation, and especially to be aware of complaints or suspicious business practices.**

**So if you're checking us out, feel free. Guardian maintains a high level of honesty and ethical service to our customers.**

**Just so you know, there is a Guardian Security in Tulsa, Oklahoma, that doesn't have the same business practices you are used to with your security alarm company. They are two entirely *different* companies.**

**Alaska's Guardian Security Systems, Inc., was started in Alaska over 40 years ago by Alaskan Ned Hahn, who continues to live here and oversee the company today. Your local Guardian Security company provides real-time in- state monitoring for all accounts.**

**We feel there is no substitute for a locally owned business combined with local understanding and awareness. We stand by our business practices and are proud of our excellent reputation in communities across Alaska as we meet your security needs. And, we appreciate your business!**

## Notice to Matanuska Valley customers:

Law enforcement is changing home alarm procedures.

Troopers will now require alarm verification  
*before* responding to an alarm.

Someone on site or with a camera view must verify a true alarm.  
(Note: repeated signals or multiple alarm trips are considered verification.)

Otherwise, troopers *will not respond* to alarm signals.

Alarm Response is a Guardian service which sends a patrol car  
to your property in the event of an alarm,  
verifying the need for emergency services or police.

Please call for more details.



## March Events

**Iditarod** For only the second time in race history, the Iditarod will start in Fairbanks! However, Anchorage will still enjoy a ceremonial start on March 7. The restart will be on March 9. For viewing spots and ceremonial start activities, visit [www.iditarod.com](http://www.iditarod.com).

**The Great Train Show** Anchorage March 1-7. Anchorage Railroad downtown depot. A gathering of model trains of various shapes, sizes, and sounds that bring the family into the miniature world of model railroading. <http://anchoragecentennial.org/events/the-great-train-show/>

**Wilderness First Aid Class** Palmer, Spring Creek Farm, March 28-29. Learn Wilderness First Aid Skills and get CPR certified! This is also a WFR recertification course \$225-\$275 <http://www.healthymatsu.org/calendar/wilderness-first-aid#sthash.mLC2dNk.dpuf>